



ENVIRONMENT OVERVIEW AND SCRUTINY SUB-COMMITTEE, 29 NOVEMBER 2017

Subject Heading:	Quarter 2 performance information
SLT Lead:	Sarah Homer, Interim Chief Operating Officer
Report Author and contact details:	Thomas Goldrick, Senior Policy and Performance Officer, 01708 434770
Policy context:	The report sets out Quarter 2 performance relevant to the Environment Sub Committee
Financial summary:	The waste tonnage performance indicator has potential future financial implications in that, as costs continue to rise year on year, without controls to restrict waste volumes, campaigning on its own will not be enough to mitigate the potential £10m rise in costs by 2027. There are no other direct financial implications arising from this report.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

This report supplements the presentation attached as **Appendix 1**, which sets out the Council's performance within the remit of the Environment Overview and Scrutiny Sub-Committee for Quarter 2 (July 2017- September 2017).

RECOMMENDATION

That the Environment Overview and Scrutiny Sub-Committee notes the contents of the report and presentation and makes any recommendations as appropriate.

REPORT DETAIL

1. The report and attached presentation provide an overview of the Council's performance against the performance indicators selected for monitoring by the Environment Overview and Scrutiny Sub Committee. The presentation highlights areas of strong performance and potential areas for improvement.
2. The report and presentation identify where the Council is performing well (**Green**) and not so well (**Red**). The ratings for the 2017/18 reports are as follows:
 - **Red** = off the quarterly target
 - **Green** = on or better than the quarterly target
3. Where performance is off the quarterly target and the rating is '**Red**', '**Improvements required**' are included in the presentation. This highlights what action the Council will take to address poor performance.
4. Also included in the presentation are Direction of Travel (DoT) columns, which compare:
 - Short-term performance – with the previous quarter (Quarter 1 2017/18)
 - Long-term performance – with the same time the previous year (Quarter 2 2016/17)
5. A green arrow (↑) means performance is better and a red arrow (↓) means performance is worse. An amber arrow (→) means that performance has remained the same.
6. Two Performance Indicators have been included in the Quarter 2 2017/18 report and presentation. Both have been assigned a '**red**' / Off Track status.
7. This is a decrease in performance on the position at the end of Quarter 1, when one indicator was RAG rated '**red**' and the other indicator was rated '**green**'.
8. Please note that the reported quarterly outturn for the indicator 'The level of waste per head of population presented to the East London Waste Authority

(ELWA)' remains provisional at this stage. Verified figures will be available at year end (in the Quarter 4 report).

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no current financial implications arising directly from this report, which is for information only, but future pressure could result if appropriate mitigation of risk is not undertaken.

Adverse performance against some performance indicators may have financial implications for the Council. Whilst it is expected that targets will be delivered within existing resources, officers regularly review the level and prioritisation of resources required to achieve the targets agreed by Cabinet at the start of the year.

Robust ongoing monitoring is undertaken as part of the established financial and service management processes. Should it not be possible to deliver targets within approved budgets this will be raised through the appropriate channels as required.

Legal implications and risks:

Whilst reporting of performance is not a statutory requirement, it is considered best practice to regularly review the Council's progress against the Corporate Plan.

Human Resources implications and risks:

There are no HR implications or risks arising directly from this report.

Equalities implications and risks:

There are no equalities or social inclusion implications or risks identified at present.

BACKGROUND PAPERS